

116TH CONGRESS 1ST SESSION

H. R. 5004

To permit employees to request changes to their work schedules without fear of retaliation and to ensure that employers consider these requests, and to require employers to provide more predictable and stable schedules for employees in certain occupations with evidence of unpredictable and unstable scheduling practices that negatively affect employees, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

NOVEMBER 8, 2019

Ms. DeLauro (for herself, Mr. Lowenthal, Mrs. Napolitano, Mr. Levin of Michigan, Mr. Pascrell, Mrs. Dingell, Ms. Norton, Mr. Pocan, Mr. Serrano, Mr. Cicilline, Mr. Aguilar, Mr. Grijalva, Ms. Omar, Mr. Kildee, Ms. Eshoo, Ms. Lee of California, Ms. Schakowsky, Mr. ESPAILLAT, Mr. HASTINGS, Mr. KHANNA, Mr. LARSON of Connecticut, Mr. Ryan, Mrs. Torres of California, Mr. Danny K. Davis of Illinois, Mrs. Watson Coleman, Mr. Smith of Washington, Mrs. Carolyn B. MALONEY of New York, Mrs. Beatty, Mr. DeSaulnier, Ms. Bonamici, Ms. Jayapal, Miss Rice of New York, Mr. McGovern, Mr. García of Illinois, Mr. Pallone, Ms. McCollum, Mr. Tonko, Mr. Kennedy, Mr. LANGEVIN, Ms. PINGREE, and Ms. ROYBAL-ALLARD) introduced the following bill; which was referred to the Committee on Education and Labor, and in addition to the Committees on House Administration, Oversight and Reform, and the Judiciary, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned

A BILL

To permit employees to request changes to their work schedules without fear of retaliation and to ensure that employers consider these requests, and to require employers to provide more predictable and stable schedules for employees in certain occupations with evidence of unpredictable and unstable scheduling practices that negatively affect employees, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE; FINDINGS.
- 4 (a) Short Title.—This Act may be cited as the
- 5 "Schedules That Work Act".
- 6 (b) FINDINGS.—Congress finds the following:
- 7 (1) The vast majority of the United States
- 8 workforce today is juggling responsibilities at home
- 9 and at work. Women are primary breadwinners or
- 10 co-breadwinners in 64 percent of families in the
- 11 United States.
- 12 (2) Despite the dual responsibilities of today's
- workforce, both hourly and salaried workers often
- have little ability to make changes to their work
- schedules when those changes are needed to accom-
- modate family responsibilities.
- 17 (3)(A) Mothers working in low-wage jobs are
- more likely to be the primary or sole breadwinner for
- their families than mothers working in higher-wage
- jobs. For example, nearly 7 in 10 mothers in the
- one-fifth of households in the United States with the
- lowest incomes bring home all or most of their fami-

lies' income, compared to less than one-third of their
 counterparts in the highest-income quintile.

(B) At the same time, low-wage workers have the least control over their work schedules and the most unpredictable schedules. Across industries, more than half (55 percent) of low-paid hourly workers report that they receive a week or less of notice of their work schedules, and nearly two-thirds (65 percent) report that their employer controls the timing of their work hours. In some industries, "justin-time" scheduling practices, which base workers' schedules on perceived consumer demand to minimize labor costs, are particularly common. Employers using these practices often post work schedules with little notice, vary work hours widely from week to week, cancel shifts at the last minute, and schedule employees for "on call" shifts (requiring an employee to call in to work to find out whether the employee will have to work later that day) or "clopening" shifts (requiring an employee to work a closing shift at night followed by an opening shift a few hours later). For example, surveys of nearly 30,000 hourly workers employed by the 80 largest retail and food service chains in the United States show that—

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1	(i) about two-thirds of hourly retail and
2	food service workers receive their work sched-
3	ules with less than 2 weeks' advance notice;
4	(ii) more than one in 4 hourly retail and
5	food service workers have been scheduled for
6	on-call shifts, and half have worked "clopening"
7	shifts; and
8	(iii) only one in 5 hourly retail and food
9	service workers report working a regular day-
10	time schedule.
11	(4) Unfair work scheduling practices make it
12	difficult for low-wage workers to—
13	(A) provide necessary care for children and
14	other family members, including securing and
15	maintaining stable child care;
16	(B) access and receive needed care for the
17	workers' own serious health conditions;
18	(C) pursue workforce training;
19	(D) get or keep a second job, which many
20	workers need to make ends meet;
21	(E) plan for and access transportation to
22	reach worksites; and
23	(F) qualify for and maintain eligibility for
24	needed public benefits and work supports, such
25	as child care subsidies and benefits under the

supplemental nutrition assistance program, due to fluctuations in income and work hours.

(5) A growing body of research demonstrates that unstable and unpredictable work schedules have significant detrimental impacts on sleep quality, mental health, and happiness, and are associated with unstable child care arrangements and negative health and behavioral outcomes for children. These work schedules—and the work-family conflict they produce—are also associated with higher rates of turnover, which creates further instability for employers and workers. Workers of color are also more likely than their White counterparts, even compared to White coworkers at the same company, to experience unstable work schedules. For example:

(A) Unstable work schedules lead to more household economic strain and time conflicts, and hurt the well-being of parents. While household economic strain, time conflicts, and the well-being of parents may all negatively impact the health and behavior of a child, a parent's well-being is the most significant factor in determining the behavior and health outcomes of a child. The more severe the work schedule

1	instability, the worse the child's behavior and
2	health outcomes.
3	(B) The exposure of a parent to on-call
4	shifts and last-minute shift changes are associ-
5	ated with more unstable child care arrange-
6	ments and with the use of siblings to provide
7	care.
8	(C) Work schedule instability causes more
9	work-family conflict, which increases the chance
10	that a worker will be forced to leave his or her
11	job. This turnover is associated with downward
12	mobility of the worker's earnings.
13	(D)(i) Relative to White workers, workers
14	of color are more likely to—
15	(I) have cancelled shifts;
16	(II) have on-call shifts;
17	(III) be involuntary part-time work-
18	ers;
19	(IV) have trouble getting time off;
20	and
21	(V) work "clopening" shifts, as de-
22	scribed in paragraph (3)(B).
23	(ii) The statistics described in clause (i) re-
24	main true after controlling for demographics,
25	human capital, worker power, firm segregation,

- and discordance with the race or ethnicity of the worker and the manager. Race gaps in job quality are greater for women of color.
 - (E) Workers who receive shorter advanced notice, those who work on-call shifts, those who experience last minute shift cancellation and timing changes, and those with more volatile work hours are more likely to experience hunger, residential hardships, and more overall economic hardship.
 - (6) Unpredictable and unstable work schedules are common in a wide range of occupations, with evidence of particular concentration in food service, retail, cleaning, hospitality, and warehouse occupations. These occupations are critically important to the United States economy.
 - (7) Employers that have implemented fair work scheduling policies that allow workers to have more control over their work schedules, and provide more predictable and stable schedules, have experienced significant benefits, including reductions in absentee-ism and workforce turnover, and increased worker morale and engagement. For example, when Gap Inc. piloted strategies to make work schedules more stable and predictable for employees, the Gap Inc.

1	stores that implemented these strategies experienced
2	higher productivity, and a 7-percent increase in
3	sales, compared to those Gap Inc. stores that did not
4	implement these strategies.
5	(8) This Act is a first step in responding to the
6	needs of workers for a voice in the timing of their
7	work hours and for more predictable schedules.
8	SEC. 2. DEFINITIONS.
9	As used in this Act:
10	(1) Bona fide business reason.—The term
11	"bona fide business reason" means—
12	(A) the identifiable burden of additional
13	costs to an employer, including the cost of pro-
14	ductivity loss, retraining or hiring employees, or
15	transferring employees from one facility to an-
16	other facility;
17	(B) a significant detrimental effect on the
18	employer's ability to meet organizational needs
19	or customer demand;
20	(C) a significant inability of the employer,
21	despite best efforts, to reorganize work among
22	existing (as of the date of the reorganization)
23	staff;
24	(D) a significant detrimental effect on
25	business performance;

- 1 (E) insufficiency of work during the peri-2 ods an employee proposes to work;
 - (F) the need to balance competing scheduling requests when it is not possible to grant all such requests without a significant detrimental effect on the employer's ability to meet organizational needs; or
 - (G) such other reason as may be specified by the Secretary of Labor (or the corresponding administrative officer specified in section 9).
 - (2) Career-related educational or training program" means an educational or training program or program of study offered by a public, private, or nonprofit career and technical education school, institution of higher education, or other entity that provides academic education, career and technical education, or training (including remedial education or English as a second language, as appropriate), that is a program that leads to a recognized postsecondary credential (as identified under section 122(d) of the Workforce Innovation and Opportunity Act (29 U.S.C. 3152(d)), and provides career awareness information. The term includes a program allowable under the Workforce Innovation

1	and Opportunity Act (29 U.S.C. 3101 et seq.), the
2	Carl D. Perkins Career and Technical Education
3	Act of 2006 (20 U.S.C. 2301 et seq.), or the Higher
4	Education Act of 1965 (20 U.S.C. 1001 et seq.),
5	without regard to whether or not the program is
6	funded under the corresponding Act.
7	(3) Caregiver.—The term "caregiver" means
8	an individual with the status of being a significant
9	provider of—
10	(A) ongoing care or education, including
11	responsibility for securing the ongoing care or
12	education, of a child; or
13	(B) ongoing care, including responsibility
14	for securing the ongoing care, of—
15	(i) a person with a serious health con-
16	dition who is in a family relationship with
17	the individual; or
18	(ii) a parent of the individual, who is
19	age 65 or older.
20	(4) CHILD.—The term "child" means a biologi-
21	cal, adopted, or foster child, a stepchild, a legal
22	ward, or a child of a person standing in loco
23	parentis to that child, who is—
24	(A) under age 18; or

1	(B) age 18 or older and incapable of self-
2	care because of a mental or physical disability.
3	(5) Commerce terms.—The terms "com-
4	merce" and "industry or activity affecting com-
5	merce" have the meanings given the terms in section
6	101 of the Family and Medical Leave Act of 1993
7	(29 U.S.C. 2611).
8	(6) Covered employer.—
9	(A) IN GENERAL.—The term "covered em-
10	ployer''—
11	(i) means any person engaged in com-
12	merce or in any industry or activity affect-
13	ing commerce who employs 15 or more em-
14	ployees (described in paragraph (9)(A));
15	(ii) includes any person who acts, di-
16	rectly or indirectly, in the interest of such
17	an employer to any of the employees (de-
18	scribed in paragraph (9)(A)) of such em-
19	ployer;
20	(iii) includes any successor in interest
21	of such an employer; and
22	(iv) includes an agency described in
23	subparagraph (A)(iii) of section 101(4) of
24	the Family and Medical Leave Act of 1993

- 1 (29 U.S.C. 2611(4)), to which subpara-2 graph (B) of such section shall apply.
 - (B) Rule.—For purposes of determining the number of employees who work for a person described in subparagraph (A)(i), all employees (described in paragraph (9)(A)) performing work for compensation on a full-time, part-time, or temporary basis shall be counted, except that if the number of such employees who perform work for such a person for compensation fluctuates, the number may be determined for a calendar year based upon the average number of such employees who performed work for the person for compensation during the preceding calendar year.
 - (C) Person.—In this paragraph, the term "person" has the meaning given the term in section 3 of the Fair Labor Standards Act of 1938 (29 U.S.C. 203).
 - (7) Domestic partner.—The term "domestic partner" means the individual recognized as being in a relationship with an employee under any domestic partnership, civil union, or similar law of the State or political subdivision of a State in which the employee resides.

1	(8) Employ.—The term "employ" has the
2	meaning given the term in section 3 of the Fair
3	Labor Standards Act of 1938 (29 U.S.C. 203).
4	(9) Employee.—The term "employee" means
5	an individual who is—
6	(A) an employee, as defined in section 3(e)
7	of the Fair Labor Standards Act of 1938 (29
8	U.S.C. 203(e)), who is not described in any of
9	subparagraphs (B) through (G);
10	(B) a State employee described in section
11	304(a) of the Government Employee Rights Act
12	of 1991 (42 U.S.C. 2000e–16c(a));
13	(C) a covered employee, as defined in sec-
14	tion 101 of the Congressional Accountability
15	Act of 1995 (2 U.S.C. 1301), other than an ap-
16	plicant for employment;
17	(D) a covered employee, as defined in sec-
18	tion 411(c) of title 3, United States Code;
19	(E) a Federal officer or employee covered
20	under subchapter V of chapter 63 of title 5,
21	United States Code;
22	(F) an employee of the Library of Con-
23	gress; or
24	(G) an employee of the Government Ac-
25	countability Office.

1	(10) Employer.—The term "employer" means
2	a person—
3	(A) who is—
4	(i) a covered employer, as defined in
5	paragraph (6), who is not described in any
6	of clauses (ii) through (vii);
7	(ii) an entity employing a State em-
8	ployee described in section 304(a) of the
9	Government Employee Rights Act of 1991;
10	(iii) an employing office, as defined in
11	section 101 of the Congressional Account-
12	ability Act of 1995;
13	(iv) an employing office, as defined in
14	section 411(c) of title 3, United States
15	Code;
16	(v) an employing agency covered
17	under subchapter V of chapter 63 of title
18	5, United States Code;
19	(vi) the Librarian of Congress; or
20	(vii) the Comptroller General of the
21	United States; and
22	(B) who is engaged in commerce (including
23	government), in the production of goods for
24	commerce, or in an enterprise engaged in com-

1	merce (including government) or in the produc-
2	tion of goods for commerce.
3	(11) Family relationship.—The term "fam-
4	ily relationship" means a relationship with—
5	(A) a child, spouse, domestic partner, par-
6	ent, grandchild, grandparent, sibling, or parent
7	of a spouse or domestic partner; or
8	(B) any individual related to the employee
9	involved by blood or affinity, whose close asso-
10	ciation with the employee is the equivalent of a
11	family relationship described in subparagraph
12	(A).
13	(12) Grandchild.—The term "grandchild"
14	means the child of a child.
15	(13) Grandparent.—The term "grandparent"
16	means the parent of a parent.
17	(14) Minimum number of expected work
18	HOURS.—The term "minimum number of expected
19	work hours" means the minimum number of hours
20	an employee will be assigned to work on a weekly or
21	monthly basis.
22	(15) Hospitality establishment.—The
23	term "hospitality establishment" means a hotel,
24	motel, inn, or similar transient lodging establish-
25	ment.

- (16) Nonexempt employee.—The term "non-1 exempt employee" means an employee who is not 2 3 employed in a bona fide executive, administrative, or 4 professional capacity, as defined for purposes of sec-5 tion 13(a)(1) of the Fair Labor Standards Act of 6 1938 (29 U.S.C. 213(a)(1)). 7 (17) ON-CALL SHIFT.—The term "on-call shift" 8 means any time during which an employer requires 9 an employee to— 10 (A) be available to work; and 11 (B) contact the employer or the designee 12 of the employer, or wait to be contacted by the 13 employer or designee, to determine whether the 14 employee is required to report to work at that 15 time. (18) PARENT.—The term "parent" means a bi-16 17 ological or adoptive parent, a stepparent, or a person 18 who stood in a parental relationship to an employee 19 when the employee was a child.
 - (19) PARENTAL RELATIONSHIP.—The term "parental relationship" means a relationship in which a person assumed the obligations incident to parenthood for a child and discharged those obligations before the child reached adulthood.

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(20) Retail, food service, cleaning, hos-PITALITY, OR WAREHOUSE EMPLOYEE.—The term "retail, food service, cleaning, hospitality, or warehouse employee" means a nonexempt employee who is employed in a hospitality establishment, in a warehouse establishment, or in any of the following occupations, as described by the Bureau of Labor Statistics Standard Occupational Classification Sys-tem (as in effect on the day before the date of enact-ment of this Act):

- (A) Retail sales occupations consisting of occupations described in 41–1010 and 41–2000, and all subdivisions thereof, of such System, which includes first-line supervisors of sales workers, cashiers, gambling change persons and booth cashiers, counter and rental clerks, parts salespersons, and retail salespersons.
- (B) Food preparation and serving related occupations as described in 35–0000, and all subdivisions thereof, of such System, which includes supervisors of food preparation and serving workers, cooks and food preparation workers, food and beverage serving workers, and

- other food preparation and serving related workers.
 - (C) Building cleaning occupations as described in 37–2011, 37–2012, and 37–2019 of such System, which includes janitors and cleaners, maids and housekeeping cleaners, and building cleaning workers.
 - (21) SECRETARY.—The term "Secretary" means the Secretary of Labor.
 - (22) SECRETARY'S DESIGNATED EMPLOYEE.—
 The term "Secretary's designated employee" means an employee employed in an occupation, other than a retail, food service, cleaning, hospitality, or warehouse occupation, that is designated by the Secretary under section 9(a)(2) as appropriate for coverage under section 4.
 - (23) Serious Health condition.—The term "serious health condition" has the meaning given the term in section 101 of the Family and Medical Leave Act of 1993 (29 U.S.C. 2611).
- 21 (24) SIBLING.—The term "sibling" means a 22 brother or sister, whether related by half blood, 23 whole blood, or adoption, or as a stepsibling.

1	(25) Split shift.—The term "split shift"
2	means a schedule of daily hours in which the hours
3	worked are not consecutive, except that—
4	(A) a schedule in which the total time out
5	for meals does not exceed one hour shall not be
6	treated as a split shift; and
7	(B) a schedule in which the break in the
8	employee's work shift is requested by the em-
9	ployee shall not be treated as a split shift.
10	(26) Spouse.—
11	(A) In general.—The term "spouse"
12	means a person with whom an individual en-
13	tered into—
14	(i) a marriage as defined or recog-
15	nized under State law in the State in
16	which the marriage was entered into; or
17	(ii) in the case of a marriage entered
18	into outside of any State, a marriage that
19	is recognized in the place where entered
20	into and could have been entered into in at
21	least 1 State.
22	(B) SAME-Sex OR COMMON LAW MAR-
23	RIAGE.—Such term includes an individual in a
24	same-sex or common law marriage that meets
25	the requirements of subparagraph (A).

- 1 (27) STATE.—The term "State" has the mean-2 ing given the term in section 3 of the Fair Labor 3 Standards Act of 1938 (29 U.S.C. 203).
 - (28) Warehouse establishment" means any business that engages primarily in the storage of goods, wares, or commodities for hire or compensation, and, in connection with such storage, may include the loading, packing, sorting, stacking, wrapping, distribution, or delivery of those goods, wares, or commodities.
 - (29) Work schedule.—The term "work schedule" means all of an employee's regular work shifts and on-call shifts, including specific start and end times for each shift, during a consecutive 7-day period.
 - (30) Work schedule change" means any modification to an employee's work schedule, such as an addition or reduction of hours, cancellation of a shift, or a change in the date or time of a work shift, by an employer.
 - (31) WORK SHIFT.—The term "work shift" means the specific hours of the workday during which an employee works.

1	SEC. 3. RIGHT TO REQUEST AND RECEIVE A FLEXIBLE,
2	PREDICTABLE, OR STABLE WORK SCHEDULE.
3	(a) RIGHT TO REQUEST.—An employee may apply
4	to the employee's employer to request a change in the
5	terms and conditions of employment as they relate to—
6	(1) the number of hours the employee is re-
7	quired to work or be on call for work;
8	(2) the times when the employee is required to
9	work or be on call for work;
10	(3) the location where the employee is required
11	to work;
12	(4) the amount of notification the employee re-
13	ceives of work schedule assignments; and
14	(5) minimizing fluctuations in the number of
15	hours the employee is scheduled to work on a daily,
16	weekly, or monthly basis.
17	(b) Employer Obligation To Engage in an
18	Interactive Process.—
19	(1) In general.—If an employee applies to the
20	employee's employer to request a change in the
21	terms and conditions of employment as set forth in
22	subsection (a), the employer shall engage in a time-
23	ly, good faith interactive process with the employee
24	that includes a discussion of potential schedule
25	changes that would meet the employee's needs.
26	(2) Result.—Such process shall result in—

- 1 (A) either granting or denying the request;
- 2 (B) in the event of a denial, considering al-
- 3 ternatives to the proposed change that might

4 meet the employee's needs and granting or de-

5 nying a request for an alternative change in the

6 terms and conditions of employment as set

forth in subsection (a); and

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- (C) in the event of a denial, stating the reason for denial, including whether any such reason is a bona fide business reason.
- 11 (3) Information.—If information provided by 12 the employee making a request under this section re-13 quires clarification, the employer shall explain what 14 further information is needed and give the employee 15 reasonable time to produce the information.
- 16 (c) REQUESTS RELATED TO CAREGIVING, ENROLL17 MENT IN EDUCATION OR TRAINING, OR A SECOND JOB.—
 18 If an employee makes a request for a change in the terms
 19 and conditions of employment as set forth in subsection
 20 (a) because of a serious health condition of the employee,
 21 due to the employee's responsibilities as a caregiver, or
 22 due to the employee's enrollment in a career-related edu23 cational or training program, or if an employee makes a

request for such a change for a reason related to a second

job, the employer shall grant the request, unless the em-

- 1 ployer has a bona fide business reason for denying the re-
- 2 quest.
- 3 (d) Other Requests.—If an employee makes a re-
- 4 quest for a change in the terms and conditions of employ-
- 5 ment as set forth in subsection (a), for a reason other than
- 6 those reasons set forth in subsection (c), the employer may
- 7 deny the request for any reason that is not unlawful. If
- 8 the employer denies such a request, the employer shall
- 9 provide the employee with the reason for the denial, in-
- 10 cluding whether any such reason is a bona fide business
- 11 reason.
- 12 SEC. 4. REQUIREMENTS FOR PREDICTABILITY PAY, SPLIT
- 13 SHIFT PAY, AND ADVANCE NOTICE OF WORK
- 14 SCHEDULES FOR RETAIL, FOOD SERVICE,
- 15 CLEANING, HOSPITALITY, WAREHOUSE, OR
- 16 SECRETARY'S DESIGNATED EMPLOYEES.
- 17 (a) ADVANCE NOTICE REQUIREMENT.—
- 18 (1) Initial schedule.—On or before the first
- day of work for a new retail, food service, cleaning,
- 20 hospitality, or warehouse employee, or Secretary's
- designated employee, the employer shall inform the
- employee of the work schedule of the employee and
- 23 the minimum number of expected work hours the
- employee will be assigned to work per month.
- 25 (2) Providing notice of New Schedules.—

- 1 (A) IN GENERAL.—Except as provided in 2 subsection (b)(2), if the work schedule of a re-3 tail, food service, cleaning, hospitality, or ware-4 house employee, or Secretary's designated em-5 ployee, changes from the work schedule of 6 which the employee was informed pursuant to 7 paragraph (1), the employer shall provide the 8 employee with the new work schedule of the em-9 ployee not less than 14 days before the first day 10 of the new work schedule. Such a change shall include a change in the number of hours of 12 work for which an employee is assigned.
 - (B) Compensation for failure to pro-VIDE TIMELY NOTICE.—An employer that violates subparagraph (A) shall compensate each affected employee in the amount of \$75 per day that the new work schedule is not provided.
 - (3) Notifications in writing.—The notifications of the work schedules required under paragraphs (1) and (2) shall be made to the employee involved in writing.

(4) Schedule Posting Requirement.—

(A) IN GENERAL.—Every employer employing any retail, food service, cleaning, hospitality, or warehouse employee, or Secretary's

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designated employee, shall post a copy of the work schedule of each such employee and keep it posted in a conspicuous place in every establishment where such employee is employed so as to permit the employee involved to observe readily the copy. Availability of that schedule by electronic means accessible to all retail, food service, cleaning, hospitality, or warehouse employees, or Secretary's designated employees, of that employer shall be considered compliance with this subparagraph.

- (B) RIGHT TO DECLINE.—A retail, food service, cleaning, hospitality, or warehouse employee, or Secretary's designated employee, may decline to work any hours not included in the work schedule posted under subparagraph (A) as work hours for the employee.
- (C) Consent.—If a retail, food service, cleaning, hospitality, or warehouse employee, or Secretary's designated employee, voluntarily consents to work any hours not posted under subparagraph (A), such consent must be recorded in writing.

- 1 (5) RULE OF CONSTRUCTION.—Nothing in this 2 subsection shall be construed to prohibit an em-3 ployer from—
 - (A) providing greater advance notice of the work schedule of a retail, food service, cleaning, hospitality, or warehouse employee, or Secretary's designated employee, than is required under this subsection; or
 - (B) using any means, in addition to the written means required under paragraph (3), of notifying a retail, food service, cleaning, hospitality, or warehouse employee, or Secretary's designated employee, of the work schedule of the employee.
- 15 (b) Predictability for Work Schedule16 Changes Made With Less Than 14 Days' Notice.—
- 17 (1) IN GENERAL.—An employer may, subject to 18 subsection (a) and paragraph (2), make changes as 19 needed to the work schedule of a retail, food service, 20 cleaning, hospitality, or warehouse employee, or Sec-21 retary's designated employee, including by offering 22 additional hours of work in addition to those sched-23 uled pursuant to the requirements under subsection 24 (a).

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- (2) Predictability pay.—Except as provided in paragraph (3), for each employer-initiated change to a work schedule provided to an employee under subsection (a) that occurs less than 14 days prior to the first day on which the change is to take effect, the employer shall be required to provide the af-fected employee with pay (referred to in this sub-section as "predictability pay") at the following rates:
 - (A) One hour at the employee's regular rate of pay if such change is an addition to the hours the employee is scheduled to work under subsection (a) or if the employer changes the date, time, or location of the work shift with no loss of hours.
 - (B) Not less than one-half times the employee's regular rate of pay per hour for any hour that the employee is scheduled to work under subsection (a) and does not work due to the employer subtracting or canceling such scheduled hours of work.
 - (3) EXCEPTIONS TO PREDICTABILITY PAY.—An employer shall not be required to pay predictability pay under paragraph (2), or to obtain written con-

1	sent pursuant to subsection (a)(5), under any of the
2	following circumstances:
3	(A) A retail, food service, cleaning, hospi-
4	tality, or warehouse employee, or Secretary's
5	designated employee, requests a shift change in
6	writing, including through the use of sick leave,
7	vacation leave, or any other leave policy offered
8	by the employer.
9	(B) A schedule change is the result of a
10	mutually agreed upon shift trade or coverage
11	arrangement between retail, food service, clean-
12	ing, hospitality, or warehouse employees, or
13	Secretary's designated employees, subject to
14	any policy of the employer regarding required
15	conditions for employees to exchange shifts.
16	(C) The employer's operations cannot
17	begin or continue due to—
18	(i) a threat to the property of an em-
19	ployee or the employer;
20	(ii) the failure of a public utility or
21	the shutdown of public transportation;
22	(iii) a fire, flood, or other natural dis-
23	aster;
24	(iv) a state of emergency declared by
25	the President of the United States or by

- the governor of the State, or the mayor of the city, in which the operations are located; or
- 4 (v) a severe weather condition that 5 poses a threat to employee safety.
- 6 (c) Split Shift Pay Requirement.—An employer
 7 shall pay a retail, food service, cleaning, hospitality, or
 8 warehouse employee, or Secretary's designated employee,
 9 for one additional hour at the employee's regular rate of
 10 pay for each day during which the employee works a split
- 12 (d) PAY STUB TRANSPARENCY.—Any pay provided to an employee pursuant to subsection (a), (b), or (c) (referred to in this subsection as "additional pay") shall be 14 15 included in the employee's regular paycheck. The employer shall identify, in the corresponding written wage statement 16 or pay stub, the total number of hours of additional pay 17 provided for the pay period involved and whether the addi-18 tional pay was due to the requirements of subsection (a), 19 the requirements of subsection (b), or the requirements 20 21 of subsection (c).

22 SEC. 5. RIGHT TO REST BETWEEN WORK SHIFTS.

23 (a) In General.—An employee employed by a cov-24 ered employer may decline, without penalty, to work any

11

shift.

work shift or on-call shift that is scheduled or otherwise 2 occurs-3 (1) less than 11 hours after the end of the work shift or on-call shift for the previous day; or 5 (2) during the 11 hours following the end of a 6 work shift or on-call shift that spanned 2 days. 7 (b) Consent.—An employee employed by a covered 8 employer may— 9 (1) consent to work a shift described in sub-10 section (a) in writing, either for each such shift or 11 for multiple shifts; and 12 (2) may revoke such consent in writing at any 13 time during employment. 14 (c) Compensation.—For each instance that an em-15 ployee employed by a covered employer works a shift described in subsection (a), the covered employer shall com-16 17 pensate the employee at one and one-half times the employee's scheduled rate of pay for the hours worked that 18 are less than 11 hours apart from the hours worked dur-19 ing the previous shift. 20 21 SEC. 6. PROHIBITED ACTS. 22 (a) Interference With Rights.—It shall be un-23 lawful for any employer to interfere with, restrain, or deny the exercise or the attempt to exercise, any right of— 25 (1) an employee as set forth in section 3;

- 1 (2) a retail, food service, cleaning, hospitality,
- 2 or warehouse employee, or Secretary's designated
- 3 employee, as set forth in section 4; or
- 4 (3) an employee of a covered employer as set
- 5 forth in section 5.
- 6 (b) Retaliation Prohibited.—It shall be unlawful
- 7 for any employer to discharge, threaten to discharge, de-
- 8 mote, suspend, reduce work hours of, or take any other
- 9 adverse employment action against any employee in retal-
- 10 iation for exercising the rights of an employee under this
- 11 Act or opposing any practice made unlawful by this Act.
- 12 For purposes of section 3, such retaliation shall include
- 13 taking an adverse employment action against any em-
- 14 ployee on the basis of that employee's request for a change
- 15 in work schedule, or because of an employee's eligibility
- 16 or perceived eligibility to request or receive a change in
- 17 the terms and conditions of employment, as described in
- 18 such section, on the basis of a reason set forth in section
- 19 3(c).
- 20 (c) Interference With Proceedings or Inquir-
- 21 IES.—It shall be unlawful for any person to discharge or
- 22 in any other manner discriminate against any individual
- 23 because such individual—

1	(1) has filed any charge, or has instituted or
2	caused to be instituted any proceeding, under or re-
3	lated to this Act;
4	(2) has given or is about to give, any informa-
5	tion in connection with any inquiry or proceeding re-
6	lating to any right provided under this Act; or
7	(3) has testified, or is about to testify, in any
8	inquiry or proceeding relating to any right provided
9	under this Act.
10	SEC. 7. REMEDIES AND ENFORCEMENT.
11	(a) Investigative Authority.—
12	(1) In general.—To ensure compliance with
13	this Act, or any regulation or order issued under
14	this Act, the Secretary shall have, subject to para-
15	graph (3), the investigative authority provided under
16	section 11(a) of the Fair Labor Standards Act of
17	1938 (29 U.S.C. 211(a)).
18	(2) Obligation to keep and preserve
19	RECORDS.—Each employer shall make, keep, and
20	preserve records pertaining to compliance with this
21	Act in accordance with regulations issued by the
22	Secretary under section 9.
23	(3) Required submissions generally lim-
24	ITED TO AN ANNUAL BASIS.—The Secretary shall
25	not under the authority of this subsection require

any employer to submit to the Secretary any books or records more than once during any 12-month period, unless the Secretary has reasonable cause to believe there may exist a violation of this Act or any regulation or order issued pursuant to this Act, or is investigating a charge pursuant to subsection (c).

(4) Subpoena powers.—For the purposes of any investigation provided for in this section, the Secretary shall have the subpoena authority provided for under section 9 of the Fair Labor Standards Act of 1938 (29 U.S.C. 209).

(b) CIVIL ACTION BY EMPLOYEES.—

(1) Liability.—Any employer who violates a section 6(a) (with respect to a right set forth in subsection (a), (b), or (c) of section 4), section 5, or subsection (b) or (c) of section 6 (each such provision referred to in this section as a "covered provision") shall be liable to any employee affected for—

(A) damages equal to the amount of—

(i) any wages, salary, employment benefits (as defined in section 101 of the Family and Medical Leave Act of 1993 (29 U.S.C. 2611)), or other compensation denied, lost, or owed to such employee by reason of the violation; or

- 1 (ii) in a case in which wages, salary,
 2 employment benefits (as so defined), or
 3 other compensation have not been denied,
 4 lost, or owed to the employee, any actual
 5 monetary losses sustained by the employee
 6 as a direct result of the violation;
 - (B) interest on the amount described in subparagraph (A) calculated at the prevailing rate;

(C) an additional amount as liquidated damages equal to the sum of the amount described in subparagraph (A) and the interest described in subparagraph (B), except that if an employer who has violated a covered provision proves to the satisfaction of the court that the act or omission which violated the covered provision was in good faith and that the employer had reasonable grounds for believing that the act or omission was not a violation of a covered provision, such court may, in the discretion of the court, reduce the amount of liability to the amount and interest determined under subparagraphs (A) and (B), respectively; and

- 1 (D) such equitable relief as may be appro-2 priate, including employment, reinstatement, 3 and promotion.
 - (2) RIGHT OF ACTION.—An action to recover the damages or equitable relief set forth in paragraph (1) may be maintained against any employer (including a public agency) in any Federal or State court of competent jurisdiction by any one or more employees for and on behalf of—
 - (A) the employees; or
 - (B) the employees and other employees similarly situated.
 - (3) FEES AND COSTS.—The court in such an action shall, in addition to any judgment awarded to the plaintiff, allow a reasonable attorney's fee, reasonable expert witness fees, and other costs of the action to be paid by the defendant.
 - (4) LIMITATIONS.—The right provided by paragraph (2) to bring an action by or on behalf of any employee shall terminate on the filing of a complaint by the Secretary in an action under subsection (c)(4) in which a recovery is sought of the damages described in paragraph (1)(A) owing to an employee by an employer liable under paragraph (1) unless the

action described is dismissed without prejudice on
motion of the Secretary.

(c) ACTIONS BY THE SECRETARY.—

- (1) ADMINISTRATIVE ACTION.—The Secretary shall receive, investigate, and attempt to resolve complaints of violations of this Act in the same manner that the Secretary receives, investigates, and attempts to resolve complaints of violations of sections 6 and 7 of the Fair Labor Standards Act of 1938 (29 U.S.C. 206 and 207), and may issue an order making determinations, and assessing a civil penalty described in paragraph (3) (in accordance with paragraph (3)), with respect to such an alleged violation.
- (2) Administrative review.—An affected person who takes exception to an order issued under paragraph (1) may request review of and a decision regarding such an order by an administrative law judge. In reviewing the order, the administrative law judge may hold an administrative hearing concerning the order, in accordance with the requirements of sections 554, 556, and 557 of title 5, United States Code. Such hearing shall be conducted expeditiously. If no affected person requests such review within 60 days after the order is issued under

1	paragraph (1), the order shall be considered to be a
2	final order that is not subject to judicial review.
3	(3) CIVIL PENALTY.—An employer who willfully
4	and repeatedly violates—
5	(A) section 4 or 5 shall be subject to a civil
6	penalty in an amount to be determined by the
7	Secretary, but not to exceed \$100 per violation;
8	and
9	(B) subsection (b) or (c) of section 6 shall
10	be subject to a civil penalty in an amount to be
11	determined by the Secretary, but not to exceed
12	\$1,100 per violation.
13	(4) CIVIL ACTION.—The Secretary may bring
14	an action in any court of competent jurisdiction on
15	behalf of aggrieved employees to—
16	(A) restrain violations of this Act;
17	(B) award such equitable relief as may be
18	appropriate, including employment, reinstate-
19	ment, and promotion; and
20	(C) in the case of a violation of a covered
21	provision, recover the damages and interest de-
22	scribed in subparagraphs (A) through (C) of
23	subsection (b)(1).
24	(d) Limitation.—

- (1) IN GENERAL.—Except as provided in paragraph (2), an action may be brought under this section not later than 2 years after the date of the last event constituting the alleged violation for which the action is brought.
 - (2) WILLFUL VIOLATION.—In the case of such action brought for a willful violation of section 6, such action may be brought within 3 years of the date of the last event constituting the alleged violation for which such action is brought.
 - (3) COMMENCEMENT.—In determining when an action is commenced by the Secretary under this section for the purposes of this subsection, it shall be considered to be commenced on the date when the complaint is filed.

(e) Other Administrative Officers.—

- (1) BOARD.—In the case of employees described in section 2(9)(C), the authority of the Secretary under this Act shall be exercised by the Board of Directors of the Office of Compliance.
- (2) PRESIDENT; MERIT SYSTEMS PROTECTION BOARD.—In the case of employees described in section 2(9)(D), the authority of the Secretary under this Act shall be exercised by the President and the Merit Systems Protection Board.

1 (3) Office of Personnel Management.—In 2 the case of employees described in section 2(9)(E), 3 the authority of the Secretary under this Act shall

be exercised by the Office of Personnel Management.

- 5 (4) Librarian of Congress.—In the case of 6 employees of the Library of Congress, the authority 7 of the Secretary under this Act shall be exercised by 8 the Librarian of Congress.
- 9 (5) COMPTROLLER GENERAL.—In the case of 10 employees of the Government Accountability Office, 11 the authority of the Secretary under this Act shall 12 be exercised by the Comptroller General of the 13 United States.

14 SEC. 8. NOTICE AND POSTING.

4

15 (a) In General.—Each employer shall post and keep posted, in conspicuous places on the premises of the 16 17 employer where notices to employees and applicants for 18 employment are customarily posted, a notice, to be pre-19 pared or approved by the Secretary (or the corresponding 20 administrative officer specified in section 9) setting forth 21 excerpts from, or summaries of, the pertinent provisions 22 of this Act and information pertaining to the filing of a complaint under this Act.

1 (b) Penalty.—Any employer that willfully violates 2 this section may be assessed a civil money penalty not to 3 exceed \$100 for each separate offense.

4 SEC. 9. REGULATIONS.

(a) Secretary of Labor.—

- (1) IN GENERAL.—Except as provided in subsections (b) through (f), not later than 180 days after the date of enactment of this Act, the Secretary shall issue such regulations as may be necessary to implement this Act.
- (2) REGULATIONS REGARDING ADDITIONAL OC-CUPATIONS TO BE COVERED.—
 - (A) In General.—In carrying out paragraph (1), the Secretary shall issue regulations, for purposes of defining Secretary's designated employees under section 2(22), that specify a process the Secretary will follow to identify and designate occupations in addition to retail, food service, cleaning, hospitality, or warehouse occupations that are appropriate for coverage under section 4. Nonexempt employees in occupations designated under this subparagraph shall be considered to be Secretary's designated employees for purposes of this Act.

1	(B) Criteria.—The regulations shall pro-
2	vide that the Secretary shall so designate an
3	additional occupation—
4	(i) in which not less than 10 percent
5	of workers employed in the occupation gen-
6	erally—
7	(I) receive advance notice of their
8	work schedules less than 14 days be-
9	fore the first day of the work sched-
10	ules; or
11	(II) experience fluctuations in the
12	number of hours the employees are
13	scheduled to work on a daily, weekly,
14	or monthly basis; or
15	(ii) for which the Secretary deter-
16	mines such designation is appropriate.
17	(C) Data review.—In issuing the regula-
18	tions, the Secretary shall specify the process by
19	which the Department of Labor will review data
20	from stakeholders, and data collected or gen-
21	erated by the Department, in making those des-
22	ignations.
23	(b) Board.—
24	(1) In general.—Not later than 180 days
25	after the date of enactment of this Act, the Board

- of Directors of the Office of Compliance shall issue such regulations as may be necessary to implement this Act with respect to employees described in sec-tion 2(9)(C). The procedures applicable to regula-tions of the Board issued for the implementation of the Congressional Accountability Act of 1995 (2) U.S.C. 1301 et seq.), prescribed in section 304 of that Act (2 U.S.C. 1384), shall be the procedures applicable to regulations issued under this sub-section.
 - (2) Consideration.—In prescribing the regulations, the Board shall take into consideration the enforcement and remedies provisions concerning the Board, and applicable to rights and protections under the Family and Medical Leave Act of 1993 (29 U.S.C. 2611 et seq.), under the Congressional Accountability Act of 1995 (2 U.S.C. 1301 et seq.).
 - (3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the Board may determine, for good cause shown and stated together with the regulations issued by the Board, that a modification of such substantive regulations would be more effective for

the implementation of the rights and protectionsunder this Act.

(c) President.—

- (1) IN GENERAL.—Not later than 180 days after the date of enactment of this Act, the President shall issue such regulations as may be necessary to implement this Act with respect to employees described in section 2(9)(D).
- (2) Consideration.—In prescribing the regulations, the President shall take into consideration the enforcement and remedies provisions concerning the President and the Merit Systems Protection Board, and applicable to rights and protections under the Family and Medical Leave Act of 1993, under chapter 5 of title 3, United States Code.
- (3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the President may determine, for good cause shown and stated together with the regulations issued by the President, that a modification of such substantive regulations would be more effective for the implementation of the rights and protections under this Act.

(d) Office of Personnel Management.—

- 2 (1) IN GENERAL.—Not later than 180 days
 3 after the date of enactment of this Act, the Office
 4 of Personnel Management shall issue such regula5 tions as may be necessary to implement this Act
 6 with respect to employees described in section
 7 2(9)(E).
 - (2) Consideration.—In prescribing the regulations, the Office shall take into consideration the enforcement and remedies provisions concerning the Office under subchapter V of chapter 63 of title 5, United States Code.
 - (3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the Office may determine, for good cause shown and stated together with the regulations issued by the Office, that a modification of such substantive regulations would be more effective for the implementation of the rights and protections under this Act.

(e) Librarian of Congress.—

(1) IN GENERAL.—Not later than 180 days after the date of enactment of this Act, the Librar-

- ian of Congress shall issue such regulations as may be necessary to implement this Act with respect to employees of the Library of Congress.
 - (2) Consideration.—In prescribing the regulations, the Librarian shall take into consideration the enforcement and remedies provisions concerning the Librarian of Congress under title I of the Family and Medical Leave Act of 1993 (29 U.S.C. 2611 et seq.).
 - (3) Modifications.—The regulations issued under paragraph (1) to implement this Act shall be the same as substantive regulations issued by the Secretary to implement this Act, except to the extent that the Librarian may determine, for good cause shown and stated together with the regulations issued by the Librarian, that a modification of such substantive regulations would be more effective for the implementation of the rights and protections under this Act.

(f) Comptroller General.—

(1) IN GENERAL.—Not later than 180 days after the date of enactment of this Act, the Comptroller General shall issue such regulations as may be necessary to implement this Act with respect to employees of the Government Accountability Office.

- 1 (2) Consideration.—In prescribing the regu-2 lations, the Comptroller General shall take into con-3 sideration the enforcement and remedies provisions 4 concerning the Comptroller General under title I of 5 the Family and Medical Leave Act of 1993.
- 6 (3) Modifications.—The regulations issued 7 under paragraph (1) to implement this Act shall be 8 the same as substantive regulations issued by the 9 Secretary to implement this Act, except to the extent 10 that the Comptroller General may determine, for 11 good cause shown and stated together with the regu-12 lations issued by the Comptroller General, that a 13 modification of such substantive regulations would 14 be more effective for the implementation of the 15 rights and protections under this Act.

16 SEC. 10. RESEARCH, EDUCATION, AND TECHNICAL ASSIST-

17 ANCE PROGRAM AND SURVEYS.

- 18 (a) In General.—The Secretary shall provide infor-
- 19 mation and technical assistance to employers, labor orga-
- 20 nizations, and the general public concerning compliance
- 21 with this Act.
- 22 (b) Program.—In order to achieve the objectives of
- 23 this Act—
- 24 (1) the Secretary, acting through the Adminis-
- 25 trator of the Wage and Hour Division of the Depart-

- ment of Labor, shall issue guidance on compliance with this Act regarding providing a flexible, predictable, or stable work environment through changes in the terms and conditions of employment as provided in section 3(a); and
 - (2) the Secretary shall carry on a continuing program of research, education, and technical assistance, including—
 - (A)(i) conducting pilot programs that implement fairer work schedules, including by promoting cross training, providing 3 weeks or more advance notice of schedules, providing employees with a minimum number of hours of work, and using electronic workforce management systems to provide more flexible, predictable, and stable schedules for employees; and
 - (ii) evaluating the results of such pilot programs for employees, employee's families, and employers;
 - (B) publishing and otherwise making available to employers, labor organizations, professional associations, educational institutions, the various communication media, and the general public the findings of studies regarding fair

1	work scheduling policies and other materials for
2	promoting compliance with this Act;
3	(C) sponsoring and assisting State and
4	community informational and educational pro-
5	grams; and
6	(D) providing technical assistance to em-
7	ployers, labor organizations, professional asso-
8	ciations, and other interested persons on means
9	of achieving and maintaining compliance with
10	the provisions of this Act.
11	(c) Current Population Survey.—The Secretary,
12	acting through the Commissioner of the Bureau of Labor
13	Statistics, and the Director of the Bureau of the Census
14	shall—
15	(1) include in the Current Population Survey
16	questions on—
17	(A) the magnitude of fluctuation in the
18	number of hours the employee is scheduled to
19	work on a daily, weekly, or monthly basis;
20	(B) the extent of advance notice an em-
21	ployee receives of the employee's work schedule;
22	and
23	(C) the extent to which an employee has
24	input in the employee's work schedule; and

(2) conduct at regular intervals the Contingent 1 2 Worker Supplement, the Work Schedules and Work 3 at Home Supplement, and other relevant supplements (as determined by the Secretary), to the Cur-5 rent Population Survey. 6 SEC. 11. RIGHTS RETAINED BY EMPLOYEES. 7 This Act provides minimum requirements and shall 8 not be construed to preempt, limit, or otherwise affect the applicability of any other law, requirement, policy, or 10 standard that provides for greater rights for employees than are required in this Act. 11 12 SEC. 12. EXEMPTION. 13 This Act shall not apply to any employee covered by 14 a valid collective bargaining agreement if— 15 (1) the terms of the collective bargaining agree-16 ment include terms that govern work scheduling 17 practices; and 18 (2) the provisions of this Act are expressly 19 waived in such collective bargaining agreement. 20 SEC. 13. EFFECT ON OTHER LAW. 21 (a) IN GENERAL.—Nothing in this Act shall be con-22 strued as superseding, or creating or imposing any re-23 quirement in conflict with, any Federal, State, or local regulation or other law (including the Americans with Dis-

abilities Act of 1990 (42 U.S.C. 12101 et seq.), the Fam-

- 1 ily and Medical Leave Act of 1993 (29 U.S.C. 2611 et
- 2 seq.), the National Labor Relations Act (29 U.S.C. 151
- 3 et seq.), the Fair Labor Standards Act of 1938 (29 U.S.C.
- 4 201 et seq.), and title VII of the Civil Rights Act of 1964
- 5 (42 U.S.C. 2000e et seq.)).
- 6 (b) Relationship to Collective Bargaining
- 7 Rights.—Nothing in this Act (including section 12) shall
- 8 be construed to diminish or impair the rights of an em-
- 9 ployee under any valid collective bargaining agreement.

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