

117TH CONGRESS 2D SESSION

# H.R. 5754

## AN ACT

- To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.
  - 1 Be it enacted by the Senate and House of Representa-
  - 2 tives of the United States of America in Congress assembled,

### 1 SECTION 1. SHORT TITLE.

- This Act may be cited as the "Patient Advocate
- 3 Tracker Act".
- 4 SEC. 2. SYSTEM FOR ELECTRONIC SUBMISSION OF COM-
- 5 PLAINTS ABOUT THE DELIVERY OF HEALTH
- 6 CARE SERVICES BY THE DEPARTMENT OF
- 7 **VETERANS AFFAIRS.**
- 8 Section 7309A(c) of title 38, United States Code, is
- 9 amended by adding at the end the following new para-
- 10 graph:
- 11 "(3) Beginning not later than 18 months after the
- 12 date of the enactment of this paragraph, the Director shall
- 13 establish an information technology system that will allow
- 14 a veteran (or the designated representative of a veteran)
- 15 to electronically—
- 16 "(A) file a complaint that will be received by
- the appropriate patient advocate; and
- 18 "(B) at any time view the status of the com-
- 19 plaint, including interim and final actions that have
- been taken to address the complaint.".

Passed the House of Representatives May 17, 2022.

Attest:

Clerk.

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