117TH CONGRESS 1ST SESSION H.R. 5754

AUTHENTICATED U.S. GOVERNMENT INFORMATION

> To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.

IN THE HOUSE OF REPRESENTATIVES

October 27, 2021

Mrs. McClain (for herself, Ms. SLOTKIN, Mr. MOOLENAAR, Mrs. DINGELL, Mr. POSEY, Mr. NEWHOUSE, Mr. GIBBS, Mr. HICE of Georgia, Mrs. RODGERS of Washington, Mr. MANN, Mr. HUDSON, and Mr. VEASEY) introduced the following bill; which was referred to the Committee on Veterans' Affairs

A BILL

- To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.
 - 1 Be it enacted by the Senate and House of Representa-
 - 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE.

4 This Act may be cited as the "Patient Advocate5 Tracker Act".

5 Section 7309A(c) of title 38, United States Code, is
6 amended by adding at the end the following new para7 graph:

8 "(3) Beginning not later than 18 months after the 9 date of the enactment of this paragraph, the Director shall 10 establish an information technology system that will allow 11 a veteran (or the designated representative of a veteran) 12 to electronically—

13 "(A) file a complaint that will be received by14 the appropriate patient advocate; and

"(B) at any time view the status of the complaint, including interim and final actions that have
been taken to address the complaint.".

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