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Representatives Henne, Kelly

Cosponsors: Representatives Rogers, Boggs, Dever, Hambley, Arndt, Riedel, Becker, West, DeVitis, Romanchuk, Smith, K., Leland, Anielski, Barnes, Boyd, Celebrezze, Clyde, Craig, Duffey, Green, Holmes, Ingram, Johnson, Kent, Lepore-Hagan, Manning, Miller, O'Brien, Patterson, Patton, Perales, Ramos, Reece, Retherford, Scherer, Schuring, Sheehy, Strahorn, Young, Speaker Smith

A BILL

То	amend sections 1349.52 and 1349.521 of the	1
	Revised Code to modify the fees that a credit	2
	reporting agency can charge in relation to a	3
	credit report freeze.	4

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 1349.52 and 1349.521 of the	5
Revised Code be amended to read as follows:	6
Sec. 1349.52. (A) As used in this section and in section	7
1349.521 of the Revised Code:	8
(1) "Adult protected consumer" means a protected consumer	9
who is not a minor protected consumer.	10
(2) "Consumer credit reporting agency" means any person	11
that, for monetary fees, dues, or on a cooperative nonprofit	12
basis, regularly engages in whole or in part in the practice of	13
maintaining consumers' credit information for the purpose of	14
furnishing credit reports to third parties.	15

(3) "Credit report" means any written, oral, or other	16
communication of any credit information by a consumer credit	17
reporting agency that operates or maintains a database of	18
consumer credit information bearing on a consumer's credit	19
worthiness, credit standing, or credit capacity. "Credit report"	20
includes a credit record created for the purposes of complying	21
with section 1349.521 of the Revised Code.	22
(4) "Credit record" means a compilation of information	23
that meets both of the following:	24
(a) Identifies a protected consumer;	25
(b) Is created by a consumer reporting agency for the sole	26
purpose of complying with section 1349.521 of the Revised Code.	27
(5) "Minor protected consumer" means an individual who is	28
under sixteen years of age.	29
(6) "Protected consumer" means an individual, at the time	30
a request for the placement of a security freeze is made, who	31
meets either of the following:	32
(a) Is a minor protected consumer;	33
(b) Is a person for whom a guardian of the estate or	34
conservator has been appointed.	35
(7) "Representative" means any person who provides	36
sufficient proof of authority to a consumer credit reporting	37
agency to act on the behalf of a protected consumer.	38
"Representative" includes a parent, guardian, or conservator.	39
(8) "Security freeze" means a restriction placed in a	40
consumer's or protected consumer's credit report at the request	41
of the consumer or the protected consumer's representative that	42
prohibits a consumer credit reporting agency from releasing all	43

or any part of the consumer's or protected consumer's credit	44
report or any information derived from the consumer's or	45
protected consumer's credit report relating to the extension of	46
credit without the express authorization of the consumer or	47
protected consumer's representative.	48
(9) "Sufficient proof of authority" means documentation	49
that shows a representative has authority to act on behalf of a	50
protected consumer. "Sufficient proof of authority" includes any	51
of the following:	52
(a) An order issued by a court of competent jurisdiction;	53
(b) A lawfully executed and valid power of attorney;	54
(c) A birth certificate, naming the representative as a	55
parent of the protected consumer, in the case of a minor	56
<pre>protected consumer;</pre>	57
(d) A written, notarized statement signed by the	58
representative that expressly describes the authority of the	59
representative to act on behalf of the protected consumer.	60
(10) "Sufficient proof of identity" means information or	61
documentation that identifies a protected consumer or a	62
representative of a protected consumer. "Sufficient proof of	63
identity" includes any of the following:	64
(a) A social security number or a copy of a social	65
security card issued by the social security administration;	66
(b) A certified or official copy of a birth certificate	67
issued by an entity authorized to issue the birth certificate;	68
(c) A copy of a driver's license, a state identification	69
card, or any other government-issued identification;	70

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- (d) A copy of a bill, including a bill for telephone, sewer, septic tank, water, electric, oil, or natural gas services, that shows a name and home address.
- (11) "Other comparable service" means a service for which

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 a receipt of delivery is provided.
- (B) (1) Except as provided in division (B) (2) of this 76 section, a consumer may elect to place a security freeze on the 77 consumer's credit report by making a request to a consumer 78 credit reporting agency in writing by certified mail or other 79 comparable service or by any secured electronic method 80 authorized by the consumer credit reporting agency. 81
- (2) Security freezes for protected consumers shall be 82 governed by section 1349.521 of the Revised Code. 83
- (C) A consumer credit reporting agency shall place a security freeze on a credit report not later than three business days after receiving a request pursuant to division (B) of this section. The consumer credit reporting agency shall send a written confirmation of the security freeze to the consumer within five business days of placing the security freeze and, at the same time, shall provide the consumer with a unique personal identification number or password. The number or password shall not be the consumer's social security number.
- (D) A consumer may allow the consumer's credit report to

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 be accessed for a specific party or period of time while a

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 security freeze is in place by contacting the consumer credit

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 reporting agency by certified mail or other comparable service,

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 secure electronic method selected by the consumer credit

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 reporting agency, or telephone and requesting that the security

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 freeze be temporarily lifted, and providing all of the

following:	100
(1) Information generally considered sufficient to	101
identify the consumer;	102
(2) The unique personal identification number or password	103
provided by the consumer credit reporting agency pursuant to	104
division (C) of this section;	105
(3) The proper information regarding the third party who	106
is to receive the consumer credit report or the time period for	107
which the consumer credit report shall be available to users of	108
the credit report.	109
(E)(1) A consumer credit reporting agency that receives a	110
request in writing by certified mail or other comparable service	111
from a consumer to temporarily lift a security freeze on a	112
credit report pursuant to division (D) of this section shall	113
comply with the request not later than three business days after	114
receiving the request.	115
(2) Except as otherwise provided in this section, a	116
consumer credit reporting agency that receives a request by	117
secure electronic method selected by the consumer credit	118
reporting agency, telephone, or another means authorized by the	119
consumer credit reporting agency from a consumer to temporarily	120
lift a security freeze on a credit report pursuant to division	121
(D) of this section shall comply with the request not later than	122
fifteen minutes after receiving the request unless any of the	123
following applies:	124
(a) The consumer fails to meet the requirements of	125
division (D) of this section.	126
(b) The consumer credit reporting agency's ability to	127
temporarily lift the security freeze within fifteen minutes is	128

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prevented by an act of God, including fire, earthquakes,	129
hurricanes, storms, or similar natural disaster or phenomena;	130
unauthorized or illegal acts by a third party, including	131
terrorism, sabotage, riot, vandalism, labor strikes or disputes	132
disrupting operations, or similar occurrence; operational	133
interruption, including electrical failure, unanticipated delay	134
in equipment or replacement part delivery, computer hardware or	135
software failures inhibiting response time, or similar	136
disruption; governmental action, including emergency orders or	137
regulations, judicial or law enforcement action, or similar	138
directives; regularly scheduled maintenance, during other than	139
normal business hours of, or updates to, the consumer credit	140
reporting agency's systems; or commercially reasonable	141
maintenance of, or repair to, the consumer credit reporting	142
agency's systems that is unexpected or unscheduled.	143

- (3) A consumer credit reporting agency shall remove or temporarily lift a security freeze placed on a credit report only in the following cases:
- (a) Upon consumer request pursuant to division (D) of this 147 section:
- (b) If the credit report was frozen due to a material misrepresentation of fact by the consumer. If a consumer credit reporting agency intends to remove a security freeze upon a credit report pursuant to division (E)(3)(b) of this section, the consumer credit reporting agency shall notify the consumer in writing at least five business days prior to removing the security freeze on the credit report.
- (F) A consumer credit reporting agency, when required by
 the "Fair Credit Reporting Act," 84 Stat. 1128 (1970), 15 U.S.C.
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 1681g(c), to provide a summary of rights, or when receiving a
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credit report.

request from a consumer for information about a security freeze,	159
shall provide the following written notice:	160
"Ohio Consumers Have the Right to Obtain a Security	161
Freeze:	162
You may obtain a security freeze on your credit report to	163
protect your privacy and ensure that credit is not granted in	164
your name without your knowledge. You have a right to place a	165
"security freeze" on your credit report pursuant to Ohio law.	166
The security freeze will prohibit a consumer credit reporting	167
agency from releasing any information in your credit report	168
without your express authorization or approval. The security	169
freeze is designed to prevent credit, loans, and services from	170
being approved in your name without your consent. When you place	171
a security freeze on your credit report, within five business	172
days you will be provided a personal identification number or	173
password to use if you choose to remove the security freeze on	174
your credit report or to temporarily authorize the release of	175
your credit report for a specific party or parties or for a	176
specific period of time after the security freeze is in place.	177
To provide that authorization, you must contact the consumer	178
credit reporting agency and provide all of the following:	179
(a) Information generally considered sufficient to	180
identify the consumer;	181
(b) The unique personal identification number or password	182
provided by the consumer credit reporting agency;	183
(c) The proper information regarding the third party who	184
is to receive the consumer credit report or the time period for	185
which the credit report shall be available to users of the	186

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A consumer credit reporting agency that receives a request	188
from a consumer to temporarily lift a security freeze on a	189
credit report shall comply with the request not later than	190
fifteen minutes after receiving the request.	191
A security freeze does not apply to circumstances in which	192

A security freeze does not apply to circumstances in which you have an existing account relationship and a copy of your 193 report is requested by your existing creditor or its agents or 194 affiliates for certain types of account review, collection, 195 fraud control, or similar activities.

If you are actively seeking credit, you should understand that the procedures involved in lifting a security freeze may slow your own applications for credit. You should plan ahead and lift a freeze, either completely if you are shopping around, or specifically for a certain creditor, a few days before actually applying for new credit."

- (G) Except as otherwise provided in division (E) of this section, a consumer credit reporting agency shall keep a security freeze in place until the consumer requests that the security freeze be removed. A consumer credit reporting agency shall remove a security freeze within three business days of receiving a request by telephone or by any other means authorized by the consumer credit reporting agency for removal from the consumer when the consumer provides the following:
- (1) Information generally considered sufficient to identify the consumer;
- (2) The unique personal identification number or password provided by the consumer credit reporting agency pursuant to division (C) of this section.
 - (H) A consumer credit reporting agency may release a

following:	218
(1) A person, or subsidiary, affiliate, or agent of that	219
person, or an assignee of a financial obligation owing by the	220
consumer to that person, or a prospective assignee of a	221
financial obligation owing by the consumer to that person in	222
conjunction with the proposed purchase of the financial	223
obligation, with which the consumer has or had prior to	224
assignment an account or contract, including a demand deposit	225
account, or to whom the consumer issued a negotiable instrument,	226
for the purposes of reviewing the account or collecting the	227
financial obligation owing for the account, contract, or	228
negotiable instrument. For purposes of this paragraph,	229
"reviewing the account" includes activities related to account	230
maintenance, monitoring, credit line increases, and account	231
upgrades and enhancements.	232
(2) A subsidiary, affiliate, agent, assignee, or	233
prospective assignee of a person to whom access has been granted	234
under division (D) of this section, for purposes of facilitating	235
the extension of credit or other permissible use;	236
(3) Any state or local law enforcement agency, trial	237
court, or private collection agency acting pursuant to a court	238
order, warrant, or subpoena;	239
(4) Any federal, state, or local governmental entity,	240
agency, or instrumentality that is acting within the entity's,	241
agency's, or instrumentality's authority;	242
(5) A state or local child support enforcement agency;	243
(6) A person seeking to use the information contained in	244
the consumer's credit report for the purpose of prescreening	245

credit report on which a security freeze has been placed to the

pursuant to the "Fair Credit Reporting Act," 84 Stat. 1128	246
(1970), 15 U.S.C. 1681 et seq.;	247
(7) Any person or entity administering a credit file	248
monitoring subscription service to which the consumer has	249
subscribed;	250
(8) Any person or entity providing a consumer with a copy	251
of the consumer's credit report upon the consumer's request;	252
(9) Any person or entity for use in setting or adjusting a	253
rate, adjusting a claim, or underwriting for insurance purposes;	254
(10) Any person or entity acting to investigate fraud or	255
acting to investigate or collect delinquent taxes or unpaid	256
court orders provided those responsibilities are consistent with	257
section 1681b of the "Fair Credit Reporting Act," 15 U.S.C. 1681	258
et seq.	259
(I)(1) A consumer credit reporting agency may shall not	260
charge a consumer a reasonable fee not to exceed five dollars	261
for placing a security freeze on that consumer's credit report.	262
If the consumer is a victim of a violation of section 2913.49 of	263
the Revised Code, the consumer credit reporting agency shall not	264
charge a fee to place a security freeze on that consumer's	265
credit report, but that consumer shall send a copy of the police	266
report related to the violation of section 2913.49 of the	267
Revised Code to the consumer credit reporting agency.	268
(2) A consumer credit reporting agency may shall not	269
charge a consumer a reasonable fee not to exceed five dollars	270
for removing or temporarily lifting a security freeze on that	271
consumer's credit report if the consumer elects to remove or	272
temporarily lift the security freeze on the consumer's credit	273
report for a specific creditor and may or charge a consumer a	274

reasonable fee not to exceed five dollars if the consumer elects	275
to temporarily lift the security freeze for a specified period	276
of time.	277

- (3) A consumer credit reporting agency may charge a 278 reasonable fee not to exceed five dollars to a consumer who 279 fails to retain the original personal identification number 280 provided by the consumer credit reporting agency and must be 281 reissued the same or a new personal identification number. 282
- 283 (J) If a security freeze is in place, a consumer credit reporting agency shall not change any of the following official 284 information in a credit report without sending a written 285 confirmation of the change to the consumer within thirty days of 286 the change being posted to the consumer's file: name; date of 287 birth; social security number; or address. Written confirmation 288 is not required for technical modifications of a consumer's 289 official information, including name and street abbreviations, 290 complete spellings, or transposition of numbers or letters. In 291 the case of an address change, the written confirmation shall be 292 sent to both the new address and to the former address. 293
- 294 (K) The provisions of this section do not apply to a consumer credit reporting agency that acts only as a reseller of 295 credit information by assembling and merging information 296 contained in the database of another consumer credit reporting 297 agency or multiple consumer credit reporting agencies and does 298 not maintain a permanent database of credit information from 299 which new credit reports are produced, except that the reseller 300 of credit information shall honor any security freeze placed on 301 a credit report by another consumer credit reporting agency. 302
- (L) The following entities are not required to place a 303 security freeze in a credit report: 304

(1) A check services company or fraud prevention services	305
company that issues reports on incidents of fraud or	306
authorizations for the purpose of approving or processing	307
negotiable instruments, electronic funds transfers, or similar	308
methods of payments;	309
(2) A demand deposit account information service company	310
that issues reports, regarding account closures due to fraud,	311
substantial overdrafts, automated teller machine abuse, or	312
similar negative information regarding a consumer, to inquiring	313
banks or other financial institutions for use only in reviewing	314
a consumer request for a demand deposit account at the inquiring	315
bank or financial institution.	316
(3) A consumer reporting agency with regard to a database	317
or file that is not a credit report or credit record and that	318
consists entirely of consumer information concerning, and used	319
solely for, one or more of the following:	320
(a) Criminal record information;	321
(b) Personal loss history information;	322
(c) Fraud prevention or detection;	323
(d) Employment screening;	324
(e) Tenant screening.	325
(M)(1) The attorney general may conduct an investigation	326
if the attorney general, based on complaints or the attorney	327
general's own inquiries, has reason to believe that a consumer	328
credit reporting agency has failed or is failing to comply with	329
this section.	330
(2) In any investigation conducted pursuant to this	331

section, the attorney general may administer oaths, subpoena

witnesses, adduce evidence, and subpoena the production of any
book, document, record, or other relevant matter.

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- (3) If the attorney general under division (M)(2) of this
 section subpoenas the production of any relevant matter that is
 located outside this state, the attorney general may designate a
 representative, including an official of the state in which that
 relevant matter is located, to inspect the relevant matter on
 the attorney general's behalf. The attorney general may carry
 out similar requests received from officials of other states.

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- (4) Any person who is subpoenaed to produce relevant

 matter pursuant to division (M)(2) of this section shall make

 that relevant matter available at a convenient location within

 this state or the state of the representative designated under

 division (M)(3) of this section.

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- (5) Any person who is subpoenaed as a witness or to produce relevant matter pursuant to division (M)(2) of this section may file in the court of common pleas of Franklin county, the county in this state in which the person resides, or the county in this state in which the person's principal place of business is located a petition to extend for good cause shown the date on which the subpoena is to be returned or to modify or quash for good cause shown that subpoena. The person may file the petition at any time prior to the date specified for the return of the subpoena or within twenty days after the service of the subpoena, whichever is earlier.
- (6) Any person who is subpoenaed as a witness or to produce relevant matter pursuant to division (M)(2) of this section shall comply with the terms of the subpoena unless the court orders otherwise prior to the date specified for the return of the subpoena or, if applicable, that date as extended.

If a person fails without lawful excuse to obey a subpoena, the	363
attorney general may apply to the court of common pleas for an	364
order that does one or more of the following:	365
(a) Compels the requested discovery;	366
(b) Adjudges the person in contempt of court;	367
(c) Grants injunctive relief to restrain the person from	368
failing to comply with section 1347.12 or 1349.19 of the Revised	369
Code, whichever is applicable;	370
(d) Grants injunctive relief to preserve or restore the	371
status quo;	372
(e) Grants other relief that may be required until the	373
person obeys the subpoena.	374
(N)(1) The attorney general has the authority to bring a	375
civil action in a court of common pleas for appropriate relief	376
under this section, including a temporary restraining order,	377
preliminary or permanent injunction, and civil penalties, if it	378
appears that a consumer credit reporting agency has failed or is	379
failing to comply with this section. Upon its finding that a	380
consumer credit reporting agency has intentionally or recklessly	381
failed to comply with this section, the court shall impose a	382
civil penalty upon the consumer credit reporting agency of up to	383
two thousand five hundred dollars for each instance that the	384
consumer credit reporting agency fails to comply.	385
(2) Any civil penalty that is assessed under division (N)	386
(1) of this section shall be deposited into the consumer	387
protection enforcement fund created by section 1345.51 of the	388
Revised Code.	389
(3) In determining the appropriate civil penalty to assess	390

under division (N)(1) of this section, the court shall consider	391
all relevant factors, including the degree of the defendant's	392
culpability, any history of prior violations of this section by	393
the defendant, the defendant's ability to pay, the effect of the	394
court's decision on the defendant's ability to continue to	395
conduct the defendant's business, and whether or not the	396
defendant acted in bad faith in failing to comply with this	397
section.	398
(O) Any consumer credit reporting agency that is found by	399
the court to have failed to comply with this section is liable	400
to the attorney general for the attorney general's costs in	401
conducting an investigation and bringing an action under this	402
section.	403
(P) The rights and remedies that are provided under this	404
section are in addition to any other rights or remedies that are	405
provided by law.	406
Sec. 1349.521. (A) (1) A representative of a protected	407
consumer may elect to place a security freeze on the protected	408
consumer's credit report in the manner prescribed in division	409
(B) of this section by making a request to a consumer credit	410
reporting agency in writing by certified mail or other	411
comparable service or by any secured electronic method	412
authorized by the consumer credit reporting agency.	413
(2) A representative requesting a security freeze on a	414
protected consumer's credit report shall provide to the credit	415
reporting agency sufficient proof of authority and, for both the	416
representative and the protected consumer, sufficient proof of	417
identity.	418

(B)(1) A consumer credit reporting agency shall place a

security freeze on a credit report not later than thirty days	420
after receiving a request pursuant to division (A)(1) of this	421
section and the information required pursuant to division (A)(2)	422
of this section.	423
(2) The consumer credit reporting agency shall send a	424
written confirmation of the security freeze to the address	425
associated with the protected consumer within five business days	426
after placing the security freeze.	427
(C)(1) If a consumer credit reporting agency does not have	428
a credit report pertaining to a protected consumer when the	429
consumer reporting agency receives a request under division (A)	430
(1) of this section related to that protected consumer, the	431
consumer credit reporting agency shall create a credit record	432
for the protected consumer and place a security freeze upon the	433
credit record in accordance with division (B) of this section.	434
(2) A credit record created under division (C)(1) of this	435
section shall not be used to consider the protected consumer's	436
credit worthiness, credit standing, credit capacity, character,	437
general reputation, or personal characteristics.	438
(D) A consumer credit reporting agency shall remove a	439
security freeze placed on a credit report only in the following	440
cases:	441
(1) If the credit report was frozen due to a material	442
misrepresentation of fact by the protected consumer's	443
representative. If a consumer credit reporting agency intends to	444
remove a security freeze upon a credit report due to a material	445
misrepresentation, the consumer credit reporting agency shall	446
notify the protected consumer's representative in writing at	447
least five business days prior to removing the security freeze	448

on the credit report.	449
(2) A protected consumer's representative requests that	450
the security freeze be removed. A protected consumer's	451
representative shall provide all of the following when	452
requesting that a security freeze be removed:	453
(a) Sufficient proof of identity for both the protected	454
consumer and the protected consumer's representative;	455
(b) Sufficient proof of authority to act on the behalf of	456
the protected consumer.	457
(3)(a) Upon request of a protected consumer who has	458
reached sixteen years of age.	459
(b) A consumer reporting agency shall develop a procedure	460
by which a minor protected consumer, upon reaching sixteen years	461
of age, may remove the security freeze created on the minor's	462
behalf. The procedure shall, at a minimum, require the minor to	463
provide sufficient proof of identity and age.	464
(E) A consumer credit reporting agency shall remove a	465
security freeze within thirty days after receiving a request by	466
certified mail or other comparable service, secure electronic	467
method selected by the consumer credit reporting agency,	468
telephone, or by any other means authorized by the consumer	469
credit reporting agency for removal from a protected consumer's	470
representative and of receiving the information specified in	471
division (D)(2) of this section.	472
(F) A consumer credit reporting agency, when required by	473
the "Fair Credit Reporting Act," 84 Stat. 1128 (1970), 15 U.S.C.	474
1681g(c) to provide a summary of rights, or when providing the	475
written confirmation required under division (B)(2) of this	476
section, shall provide the following written notice:	477

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"The parent or guardian of a minor under the age of	478
sixteen or the guardian or conservator of an incapacitated or	479
protected adult, collectively referred to as a "protected	480
consumer" may seek a security freeze to protect the identity of	481
a protected consumer and ensure that credit is not	482
inappropriately granted in the protected consumer's name. In	483
order to request a security freeze for a protected consumer, the	484
protected consumer's parent, guardian, or conservator must	485
present sufficient proof of authority to act on the protected	486
consumer's behalf. The parent, guardian, or conservator must	487
also present sufficient proof of identity for the parent,	488
guardian, or conservator, in addition to proof of identity for	489
the protected consumer.	490

In order for the representative of a protected consumer to request the removal of a security freeze of a protected consumer, the representative must contact the consumer credit reporting agency and provide all of the following:

- (a) Sufficient proof of identity for both the protectedconsumer and the protected consumer's representative;496
- (b) Sufficient proof of authority to act on the behalf of 497 the protected consumer. 498

A minor protected consumer, upon reaching sixteen years of age, may also request that the security freeze be removed. A minor protected consumer making such a request must provide proof of identity and age.

A consumer credit reporting agency that receives a proper request by certified mail or other comparable service, secure electronic method selected by the consumer credit reporting agency, telephone, or by any other means authorized by the

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a credit report shall comply with the request not later than	508
thirty days after receiving the request.	509
A security freeze does not apply to circumstances in which	510
a protected consumer already has an existing account	511
relationship and a copy of the protected consumer's credit	512
report is requested by the protected consumer's existing	513
creditor or its agents or affiliates for certain types of	514
account review, collection, fraud control, or similar	515
activities.	516
If a protected consumer is actively seeking credit, it	517
should be understood that the procedures involved in removing a	518
security freeze may slow any applications for credit. Plan ahead	519
and remove a freeze a month before actually applying for new	520
credit."	521
(G)(1) With regard to adult protected consumers, a	522
consumer credit reporting agency may release a credit report on	523
which a security freeze has been placed to the following:	524
(a) A person, or subsidiary, affiliate, or agent of that	525
person, or an assignee of a financial obligation owing by the	526
protected consumer, to that person, or a prospective assignee of	527

a financial obligation owing by the protected consumer, to that

financial obligation, with which the protected consumer has or

demand deposit account, or to whom the protected consumer issued

had prior to assignment an account or contract, including a

a negotiable instrument, for the purposes of reviewing the

account or collecting the financial obligation owing for the

account, contract, or negotiable instrument. For purposes of

this paragraph, "reviewing the account" includes activities

person in conjunction with the proposed purchase of the

consumer credit reporting agency to remove a security freeze on

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related to account maintenance, monitoring, credit line	537
increases, and account upgrades and enhancements.	538
(b) A person seeking to use the information contained in	539
the consumer's credit report for the purpose of prescreening	540
pursuant to the "Fair Credit Reporting Act," 84 Stat. 1128	541
(1970), 15 U.S.C. 1681 et seq.;	542
(c) Any person or entity for use in any of the following	543
insurance purposes:	544
(i) Setting or adjusting a rate;	545
(ii) Adjusting a claim;	546
(iii) Underwriting.	547
(2) With regard to all protected consumers, a consumer	548
credit reporting agency may release a credit report on which a	549
security freeze has been placed to the following:	550
(a) Any state or local law enforcement agency, trial	551
court, or private collection agency acting pursuant to a court	552
order, warrant, or subpoena;	553
(b) Any federal, state, or local governmental entity,	554
agency, or instrumentality that is acting within the entity's,	555
agency's, or instrumentality's authority;	556
(c) A state or local child support enforcement agency;	557
(d) A person seeking to use the information contained in	558
the consumer's credit report for the purpose of prescreening	559
pursuant to the "Fair Credit Reporting Act," 84 Stat. 1128	560
(1970), 15 U.S.C. 1681 et seq.;	561
(e) Any person or entity administering a credit file	562
monitoring subscription service to which the consumer has	563

subscribed;	564
(f) Any person or entity providing the protected	565
consumer's representative with a copy of the protected	566
consumer's credit report upon the representative's request;	567
(g) Any person or entity for use in any of the following	568
<pre>insurance purposes:</pre>	569
(i) Setting or adjusting a rate;	570
(ii) Adjusting a claim;	571
(iii) Underwriting.	572
(h) Any person or entity acting to investigate fraud or	573
acting to investigate or collect delinquent taxes or unpaid	574
court orders provided those responsibilities are consistent with	575
section 1681b of the "Fair Credit Reporting Act," 15 U.S.C. 1681	576
et seq.	577
(i) An individual seeking to remove a security freeze	578
under division (D)(3) of this section.	579
(H)(1) Except as provided in division (H)(2) of this	580
section, a consumer credit reporting agency may charge a	581
protected consumer's representative the following fees with-	582
regard to protected consumer security freezes:	583
(a) A consumer credit reporting agency may shall not	584
charge a protected consumer's representative a reasonable fee	585
not to exceed five dollars for placing a security freeze on that	586
protected consumer's credit report. If the protected consumer is	587
a victim of a violation of section 2913.49 of the Revised Code,	588
the consumer credit reporting agency shall not charge a fee to-	589
place a security freeze on that protected consumer's credit	590
report, but that protected consumer's representative shall send	591

a copy of the police report related to the violation of section	592
2913.49 of the Revised Code to the consumer credit reporting	593
agency.	594
(b) A consumer credit reporting agency may shall not	595
charge a protected consumer's representative a-reasonable fee	596
not to exceed five dollars—for removing a security freeze on	597
that protected consumer's credit report if the protected	598
consumer's representative elects to remove the security freeze	599
on the consumer's credit report.	600
(2) A consumer credit reporting agency shall not charge	601
any fee to any of the following individuals:	602
(a) A protected consumer representative that represents a	603
child in foster care;	604
(b) A minor protected consumer, or a minor protected	605
consumer's representative, for whom a credit report already	606
exists;	607
(c) An individual seeking to remove a security freeze	608
under division (D)(3) of this section.	609
(I) If a security freeze is in place, a consumer credit	610
reporting agency shall not change any of the following official	611
information in a credit report without sending a written	612
confirmation of the change to the protected consumer's	613
representative within thirty days of the change being posted to	614
the protected consumer's file: name; date of birth; social	615
security number; or address. Written confirmation is not	616
required for technical modifications of a consumer's official	617
information, including name and street abbreviations, complete	618
spellings, or transposition of numbers or letters. In the case	619
of an address change, the written confirmation shall be sent to	620

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both the new address and to the former address.	621
(J) Divisions (K) to (P) of section 1349.52 of the Revised	622
Code apply with regard to protected consumer security freezes in	623
the same manner and with the same effect as security freezes	624
provided for in section 1349.52 of the Revised Code.	625
Section 2. That existing sections 1349.52 and 1349.521 of	626
the Revised Code are hereby repealed.	627