1 HOUSE OF REPRESENTATIVES - FLOOR VERSION 2 STATE OF OKLAHOMA 3 1st Session of the 56th Legislature (2017) ENGROSSED SENATE 4 BILL NO. 102 By: Newberry and Marlatt of the 5 Senate 6 and McDaniel of the House 7 8 9 An Act relating to consumer protection; prohibiting 10 automatic renewal provision in rental contracts; 11 providing exception; construing provision; amending 59 O.S. 2011, Section 1955, as amended by Section 3, 12 Chapter 278, O.S.L. 2016 (59 O.S. Supp. 2016, Section 1955), which relates to the Oklahoma Rental-Purchase Act; modifying jurisdiction and venue for review; 13 providing for codification; and providing an effective date. 14 15 16 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 17 SECTION 1. A new section of law to be codified 18 NEW LAW in the Oklahoma Statutes as Section 222 of Title 15, unless there is 19 created a duplication in numbering, reads as follows: 20 No contract for the rental of goods or rental-related services 21 where all or substantially all of the contract terms are drafted by 22 23 the provider of such goods or services shall contain any automatic renewal provision that extends the initial term of the contract for 24

any period longer than six (6) months, unless the contract provides
the nondrafting party with the ability to terminate at any time
during the renewal period without penalty by providing notice of not
more than sixty (60) days. Nothing in this section shall be
construed to prohibit the parties to the contract from entering into
a new contract at the end of the initial term of the contract or at
any time after an extension of the contract as provided by this
section.

SECTION 2. AMENDATORY 59 O.S. 2011, Section 1955, as amended by Section 3, Chapter 278, O.S.L. 2016 (59 O.S. Supp. 2016, Section 1955), is amended to read as follows:

Section 1955. A. A consumer damaged by a violation of the Oklahoma Rental-Purchase Act by a lessor is entitled to recover from the lessor:

1. Actual damages;

2. Twenty-five percent (25%) of an amount equal to the total amount of payments required to obtain ownership of the merchandise involved, except that the amount recovered under this section shall not be less than One Hundred Dollars (\$100.00) nor more than One Thousand Dollars (\$1,000.00), or in the case of a class action, an amount the court may allow, except that as to each member of the class no minimum recovery may be applicable and the total recovery other than for actual damages in any class action or series of class actions arising out of the same failure to comply by the same lessor

shall not be more than the lesser of Five Hundred Thousand Dollars
(\$500,000.00) or one percent (1%) of the net worth of the lessor;
and

3. Reasonable attorney fees and court costs.

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- 5 In addition to the enforcement powers provided in Section 6-102 of Title 14A of the Oklahoma Statutes, the Administrator of 6 7 Consumer Credit or a duly authorized representative of the Administrator may investigate the books, accounts, papers, 9 correspondence and records of any lessor licensed under the Oklahoma 10 Rental-Purchase Act. For the purposes of this section, any person 11 who advertises for, solicits or holds himself or herself out as 12 willing to make rental-purchase transactions, shall be presumed to be a rental-purchase lessor. Each lessor shall pay to the 13 Administrator an examination fee as prescribed by rule of the 14 15 Commission on Consumer Credit. The Administrator may require 16 payment of an examination fee either at the time of initial application, renewal of the license, or after an examination has 17 been conducted. 18
 - C. The Administrator may promulgate rules and regulations necessary for the enforcement of the Oklahoma Rental-Purchase Act and consistent with all its provisions.
 - D. The Administrator shall appoint an independent hearing examiner to conduct all administrative hearings involving alleged violations of the Oklahoma Rental-Purchase Act. The independent

hearing examiner shall have authority to exercise all powers granted by Article II of the Administrative Procedures Act in conducting hearings. The independent hearing examiner shall have authority to recommend penalties authorized by the Oklahoma Rental-Purchase Act and issue proposed orders, with proposed findings of fact and proposed conclusions of law, to the Administrator pursuant to Article II of the Administrative Procedures Act. The Administrator shall review the proposed order and issue a final agency order in accordance with Article II of the Administrative Procedures Act. Any person aggrieved by a final agency order of the Administrator may obtain judicial review in accordance with the Administrative Procedures Act. The jurisdiction and venue of any such action shall be in the district court of Oklahoma County or the county of the Hearing costs may be assessed against the respondent, aggrieved. unless the respondent is the prevailing party.

E. After notice and hearing, the Administrator may decline to renew a license, or suspend or revoke any license issued pursuant to the Oklahoma Rental-Purchase Act for violating any provision of the Oklahoma Rental-Purchase Act or any rules promulgated by the Administrator, or in lieu of or in addition to such denial, suspension or revocation, order the refund of any unlawful or excessive fees, enter a cease and desist order or impose an administrative fine in an amount not less than One Hundred Dollars (\$100.00) nor more than Two Thousand Five Hundred Dollars

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- (\$2,500.00) for each violation of the Oklahoma Rental-Purchase Act, not to exceed Five Thousand Dollars (\$5,000.00) for all violations of a lessor.
 - F. Except as otherwise expressly provided in the Oklahoma Rental-Purchase Act, the Administrative Procedures Act, Sections 250.3 through 323 of Title 75 of the Oklahoma Statutes, applies to and governs all administrative actions and civil proceedings taken by the Administrator pursuant to the Oklahoma Rental-Purchase Act.
 - G. Where there are multiple lessees to a rental-purchase agreement, there shall be no more than one recovery under the Oklahoma Rental-Purchase Act for a violation.
 - H. A lessor is not liable under the Oklahoma Rental-Purchase
 Act for a violation thereof caused by the lessor's error if before
 the sixtieth day after the date the lessor discovers the error, and
 before an action under this section is filed or written notice of
 the error is received by the lessor from the lessee, the lessor
 gives the lessee written notice of the error and makes adjustments
 in the lessee's account as necessary to ensure that the lessee will
 not be required to pay an amount in excess of the amount disclosed
 and that the agreement otherwise complies with this subsection. Nor
 may a lessor be held liable in any action brought under the Oklahoma
 Rental-Purchase Act for a violation of the Oklahoma Rental-Purchase
 Act if the lessor shows by a preponderance of the evidence that the
 violation was not intentional and resulted from a bona fide error

| 1 | notwithstanding the maintenance of procedures reasonably adopted to |
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| 2 | avoid the error. A bona fide error includes, but is not limited to, |
| 3 | a clerical, calculation, computer malfunction in programming, and |
| 4 | printing error, but not an error of legal judgment with respect to a |
| 5 | lessor's disclosure obligations under the Oklahoma Rental-Purchase |
| 6 | Act. |

- I. Any entity or individual offering to engage or engaged as a rental-purchase lessor in this state without a license shall be subject to an administrative fine not to exceed Five Thousand Dollars (\$5,000.00).
- J. The Administrator may impose an administrative fine as prescribed in subsection I of this section, after notice and hearing in accordance with Article II of the Administrative Procedures Act. Any administrative order or settlement agreement may be enforced in the same manner as civil judgments in this state. The Administrator may file an application to enforce an administrative order or settlement agreement in the district court of Oklahoma County or the county of the aggrieved.
- 19 SECTION 3. This act shall become effective November 1, 2017.

21 COMMITTEE REPORT BY: COMMITTEE ON JUDICIARY - CIVIL AND ENVIRONMENTAL, dated 04/04/2017 - DO PASS.