

One Hundred Seventeenth Congress
of the
United States of America

AT THE SECOND SESSION

*Begun and held at the City of Washington on Monday,
the third day of January, two thousand and twenty-two*

An Act

To amend title 38, United States Code, to improve the ability of veterans to electronically submit complaints about the delivery of health care services by the Department of Veterans Affairs.

*Be it enacted by the Senate and House of Representatives of
the United States of America in Congress assembled,*

SECTION 1. SHORT TITLE.

This Act may be cited as the “Patient Advocate Tracker Act”.

**SEC. 2. SYSTEM FOR ELECTRONIC SUBMISSION OF COMPLAINTS
ABOUT THE DELIVERY OF HEALTH CARE SERVICES BY THE
DEPARTMENT OF VETERANS AFFAIRS.**

Section 7309A(c) of title 38, United States Code, is amended by adding at the end the following new paragraph:

“(3) Beginning not later than 18 months after the date of the enactment of this paragraph, the Director shall establish an information technology system that will allow a veteran (or the designated representative of a veteran) to electronically—

“(A) file a complaint that will be received by the appropriate patient advocate; and

“(B) at any time view the status of the complaint, including interim and final actions that have been taken to address the complaint.”.

Speaker of the House of Representatives.

*Vice President of the United States and
President of the Senate.*